



The Irma provides you with greater security 2025

The right of cancellation as laid down in the Italian Consumers' Code is not granted. Due to the current exceptional situation and in order to plan your holidays in a more relaxed and carefree way, we have changed the cancellation conditions in favor of our guests. We are now adopting the following new conditions of cancellation:

Special cancellation conditions for stays at Irma from April 07th 2025 until January 6th 2026

Your booked trip with the date of stay from April 7th 2025 until January 6th, 2026 can be changed or cancelled in writing up to 10 days before the planned arrival. The paid prepayment can be converted into a voucher. This voucher does not expire and can be used for a later stay at any time. There is no refund of the deposit paid. Any cancellation made later than 10 days before arrival – as defined in our usual cancellation policy - is only free if the accommodation can be sold for the entire period of the originally planned stay. If we fail to resell the room, 80% of the room rate including breakfast will be charged as cancellation fees. This also applies for a belated arrival or early departure.

Merano, December 19th 2024